

Animal Lodge's Emergency Policy & Procedure

In case of an emergency:

The following action will be taken if we observe a problem with your pet while in our care:

1. Animal Lodge will make every attempt to contact the owner or emergency contact person listed.
2. Animal Lodge will attempt to contact the veterinarian listed.
3. If your veterinarian is unavailable, Animal Lodge will use our on call veterinarian, Dr. Demere or Dr. Pearson.
4. You are responsible for all incurred vet fees.

*****Additional Fees / Policy*****

If your pet has fleas or ticks, Animal Lodge will bathe your pet in a flea and tick shampoo. Owner charged accordingly.

We have the right to refuse playtime for a dog that is geriatric or physically debilitated or for any reason.

Canine guests staying overnight can participate in Daycare FREE OF CHARGE.

Canine guests staying overnight that cannot join a playgroup will have individual playtime throughout their stay.

Females in season will not be allowed in group play.

Bring food from home. If no food is brought, then Animal Lodge will provide a holistic diet for \$2 per day.

You are welcome to bring items from home but we are not responsible for lost, damaged or soiled items.

If your pet is an escape risk or a danger to pets or people your dog will be upgraded to a suite and charged accordingly. We have the right to refuse play group to dogs that escapes.

We will be glad to give your pet any medication he needs. Medication Fee \$2 per day

We provide elevated pet beds for your dog during his stay. But if your dog destroys a bed the fee is \$25.

We are closed on Holidays & Sundays. With an appointment you may pick up your pet during for a \$50 pick up fee.

Pick up and Drop off Times:

Any pet not picked up by closing time will stay overnight. Owner will be charged for the additional time.

Hotel: Drop off or pick up any time between 7am - 7pm Monday- Friday / 9am -5pm Saturday. Check out time is 11am. If you pick up before 11am or schedule your dog for a grooming/bathing appointment you will not be charged for that day.

Day Care: Day care hours are 9am – 6pm Monday-Friday and emergency only on Saturday. Dogs attending day care maybe dropped off before day care starts but must be picked up by the end of the Day Care hours.

Disclaimer / Release:

--Standard precautions will be used against the injury, escape, or death of your pet. The clinic and staff will not be held responsible for injuries that occur, provided standard care and precautions have been followed as determined at the sole discretion of Animal Lodge. It is expressly agreed by the Owner and Animal Lodge that Animal Lodge's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 (Two Hundred Dollars) per animal. In no event shall Animal Lodge be liable for illnesses that arise during Owner's pet's stay or after Owner's pet has left the facility. I understand that Daycare may not be for everyone, and that Animal Lodge has the right to decline Daycare based on prescreening analysis. I further understand that Animal Lodge has the right to remove my pet from a playgroup. I also understand that Animal Lodge has the right to refuse service for any reason and prices are subject to change with out notice.

--I am the owner or agent of the pet. I give consent to Animal Lodge (including its agents and employees), to act on my behalf and in my pets' best interest by obtaining emergency veterinary care at my expense if deemed necessary. I agree to indemnify and hold Animal Lodge (its agents and employees) harmless from any liability or claim due to the injury or the death of my pet including but not limited to any and all claims arising from the negligence of any employee of Animal Lodge. In the event that my pet bites or injures another pet or person I will assume all legal and financial responsibilities. I hereby assume any expense or liability for injuries my pet may inflict on a human being or another pet while staying with, being walked at or in the care of Animal Lodge. I certify that I have read the above policies of Animal Lodge and agree to its terms. I authorize Animal Lodge to contact my veterinarian for all necessary information and to obtain care for my pet from any licensed veterinarian if necessary.